

ENQA Criterion / ESG	2008 review		2013 review		Targeted measures	Targeted deadline February 2016/ Measures already taken
	Level of compliance	Recommendations and suggestions	Level of compliance	Recommendations		
ENQA Criterion 1a ESG Part 2 / ESG 2.1: Use of IQA procedures	Substantially compliant	<p>PKA should set a timeframe for the adoption of a strict approach to IQA in its external assessment, taking into account the varying progress made by HEIs on the one hand and the need for HEIs to double their efforts to establish IQA systems on the other hand.</p> <p>PKA's criteria for quality ratings should be revised so that all highlight the importance of progress made by HEIs towards the establishment of IQA systems, and ultimately the effectiveness of such systems; PKA may reflect on whether and how a more systematic approach to the assessment of IQA systems could be developed to ensure consistency in assessment and quality ratings given to programmes according to revised criteria.</p>	Substantially compliant	<p>PKA should strengthen the assessment of quality assurance policies and procedures (ESG 1.1) as part of its programme evaluation by including explicit references to both elements in the relevant (sub-)criteria.</p>	<p>The inclusion of explicit references to policies and procedures of quality assurance(ESG 1.1) in PKA (sub-) criteria for programme evaluation.</p>	<p>The change of criteria will be made after coming into force the amendment to the Law on Higher Education, which is foreseen on 1st October 2014.</p>
ENQA Criterion 1a ESG Part 2 / ESG 2.2: Development of EQA processes	Substantially compliant	<p>PKA should hold consultations with HEIs and PRACs to arrive at a clear consensus over the primary and secondary aims and objectives of its processes.</p>	Substantially compliant	<p>PKA should put in place a formal mechanism for consultations with its external stakeholders on, and impact assessment of, prospective changes in its processes, procedures and / or criteria which identifies stakeholders to be obligatorily targeted and methods to do so.</p>	<p>The introduction of formal mechanism for consultations with PKA external stakeholders to the internal quality management system.</p>	<p>The change will be made after coming into force the amendment to the Law on Higher Education, which is foreseen on 1st October 2014.</p>
ENQA Criterion 1a ESG Part 2 /	Fully	<p>PKA should consider how it may refine its decision-making</p>	Fully			

<p>ESG 2.3: Criteria for decisions</p>	<p>compliant</p>	<p>procedures to provide an explicit basis for giving an outstanding rating to programmes in fields of study not listed in the national legislation.</p>	<p>compliant</p>			
<p>ENQA Criterion 1a ESG Part 2 / ESG 2.4: Processes fit for purpose</p>	<p>Fully compliant</p>	<p>Discussions between PKA and MOSHE may help to align more clearly the roles and responsibilities for accreditations (opinions and decisions) and quality assurance / enhancement.</p> <p>PKA should pursue its initial thoughts about a framework for systematic collection, analysis and use of evidence to verify whether its processes are fit for the purpose of quality improvement.</p> <p>PKA should consider increasing the involvement of international experts to enhance general fitness for purpose and to support the development of IQA in Polish HE.</p> <p>PKA and PRACs might jointly review the current predominance of PKA's quantitative orientation within its procedures and criteria and introduce more qualitative aspects (within (changes to) the legal framework); then a second cycle of quality assessments could continue to provide a high benefit to cost ratio.</p> <p>PKA may consider ways of increasing its 'public profile', thus providing a wider and more general audience with</p>	<p>Substantially compliant</p>	<p>PKA should review and revise its arrangements for the recruitment and training of experts so that academic experts are recruited through a fully transparent procedure, a mechanism is put in place to assess training needs of all categories of experts on a regular basis, and the training or briefing of international experts ensures that all of them are well prepared for their tasks in terms of familiarity with the national context and PKA's procedures. To increase transparency, PKA may consider adopting a rule that a certain minimum proportion of new experts are recruited after the end of each evaluation cycle or PKA's term of office.</p> <p>PKA should make early progress in securing the targeted increase of international experts, including non-Polish speaking, in its external quality assurance processes.</p>	<ol style="list-style-type: none"> 1. The revision of the recruitment procedure. 2. The introduction to the internal quality management system the procedure for assessing training needs and expectations of all categories of experts. 3. The increase of international experts participation in PKA quality assurance processes. 4. The appointment of Task Force responsible for 	<ol style="list-style-type: none"> 1. According to the amendment to the recruitment procedure all queries for experts from academic staff and requirements are going to be publicly announced and sent directly to Deans of Faculties. 2. It has been developed the tool enabling the research and assessment of training needs and expectations of PKA's experts. 3. The pool of international experts has been already expanded. Since March 2014 PKA has been organizing cyclical training for international experts.

		information about the quality and standards of Polish HE.			internationalization of PKA external quality assurance processes including the increase of non-Polish speaking experts in its procedures.	
ENQA Criterion 1a ESG Part 2 / ESG 2.5: Reporting	Substantially compliant	PKA should explore ways to publish more detailed and specific information on individual programmes, while respecting the national legislation.	Substantially compliant	Pursuing its thoughts as part of the work already initiated, PKA should revise its evaluation report templates so that they include recommendations and suggestions on quality improvement and enhancement, in particular IQA systems, and a clear distinction is made between recommendations and suggestions.	The revision of evaluation reports so that they include and make a clear distinction between recommendations and suggestions on quality improvement and enhancement.	The change of reports' templates will be made after coming into force the amendment to the Law on Higher Education, which is foreseen on 1 st October 2014.
ENQA Criterion 1a ESG Part 2 / ESG 2.6: Follow-up procedures	Fully compliant	PKA may consider introducing a follow-up procedure for programmes with a positive rating; this might be particularly useful for programmes offered by HEIs where IQA systems are at an early stage of development. These reports should focus on (development of) IQA systems.	Fully compliant			
ENQA Criterion 1a ESG Part 2 / ESG 2.7: Periodic reviews	Fully compliant		Fully compliant			
ENQA Criterion 1a ESG Part 2 / ESG 2.8: System-wide analysis	Fully compliant	PKA may consider the value and practicality of publishing reports on IQA in individual fields of study and publications promoting best practice in IQA at institutional level.	Substantially compliant	In addition to publications already planned, PKA should produce a more fine-grained publication specifically devoted to internal quality assurance systems at Polish HEIs,	PKA will develop the Code/Guide of Good Practices of IQA for Polish HEIs.	PKA has already developed the draft of project, which can be financed from Erasmus Plus funds under Strategic Partnership Action. The final outcome of the project is development of the Code/Guide of Good Practices. The

				preferably with a Code of Good Practice or guidelines on how current approaches could be improved.		project will be submitted in April 2014. The PKA group of quality experts has already started to gather best practices of IQA.
ENQA Criterion 1a: ESG 3.1: Use of EQA procedures	Substantially compliant	N/A	Substantially compliant	See detailed recommendations above.		
ENQA Criterion 1b: ESG 3.3: Activities	Fully compliant		Fully compliant			
ENQA Criterion 2: ESG 3.2: Official status	Fully compliant		Fully compliant			
ENQA Criterion 3: ESG 3.4: Resources	Fully compliant	PKA should be provided with additional funding to enable it to retain the very best staff, extend its analytical activities and undertake more extensive activities to promote QA among Polish HEIs, and within a broader European ('Bologna') perspective. It should hold discussions with MoSHE to ensure that its development priorities are taken into account in the budget for HE in the coming year(s).	Fully compliant			
ENQA Criterion 4: ESG 3.5: Mission statement	Substantially compliant	If legally allowable, the mission statement should be revised to make specific reference to PKA as the national accreditation body and to accreditation as an outcome of PKA's external quality assessment. In any review of the mission statement PKA may consider how this could be defined more precisely, and, in particular,	Substantially compliant	PKA should revise its mission statement so that it clarifies that its external quality assurance processes have a double purpose of quality enhancement and accountability / compliance, and that its ex-post evaluation decisions lead to legal consequences for HEIs.	PKA will take into account recommendation referring to its mission while facing its future revision.	The revision of PKA mission will be made after coming into force the amendment to the Law on Higher Education, which is foreseen on 1 st October 2014. PKA's Advisory Board will be assisting the revision of the mission.

		clarify the dual roles of giving opinions on applications for the establishment of new HEIs and programmes on the one hand, and conducting assessments of existing programmes which are increasingly geared to quality improvement on the other hand. It will be essential for PKA to retain its dual roles of (i) providing public reassurance about minimum standards in Polish HE (through its accreditations), and (ii) contributing to the improvement (enhancement) of HE (by working with and through Poland's HE sector), if PKA is to fulfil its full potential and retain its goal of being a leading European QA agency.				
ENQA Criterion 5: ESG 3.6: Independence	Fully compliant		Fully compliant			
ENQA Criterion 6: ESG 3.7: EQA criteria and processes used by the agencies	Fully compliant	PKA should consider how it can establish an appeals body which more obviously ensures objectivity and transparency in considering appeals against decisions of the PKA Presidium.	Fully compliant			
ENQA Criterion 7: ESG 3.8: Accountability procedures	Partially compliant	PKA should establish mechanisms for more organised internal feedback and reflection, and a mechanism to gather and analyse external feedback, thus strengthening its accountability to its stakeholders. The frequency of mandatory external reviews should be defined in PKA's official document.	Substantially compliant	In line with its plans and preliminary arrangements, PKA should implement fully its internal quality management system and assess regularly its fitness for purpose and effectiveness. PKA should introduce a formal mechanism for the periodic collection of feedback from a	<ol style="list-style-type: none"> 1. Full implementation of internal quality management system enabling assessment of its effectiveness 2. Enhancement of currently used by PKA the formal mechanism for collection of feedback from HEIs. 3. Expanding the activity and efficiency of PKA Advisory 	

				<p>sample of experienced HEIs on its overall evaluation methodology (i.e. institutional and programme evaluation processes considered jointly as making up a whole), in addition to feedback now collected on individual evaluations.</p> <p>Pursing its initial thoughts, PKA should make arrangements for maximising and exploiting more extensively the potential of its Advisory Board in terms of its input on the work and operations of the Agency, and for reviewing its effectiveness. Information about the activities of the Board should be easily available on the PKA website.</p>	Board in the terms of its consultative function performed.	
ENQA Criterion 8: Miscellaneous	N/A	N/A	Fully compliant			